

IN THE UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF NEW YORK  
Buffalo Division

SUSAN MOORE

Plaintiff,

vs.

FIRSTSOURCE ADVANTAGE, LLC

Defendant.

**AFFIDAVIT**

Civil Case No. 07-CV-00770

Melissa Kotas, being duly sworn deposes and says as follows:

1. This affidavit is submitted in support of defendant's Firstsource Advantage, LLC's ("Firstsource") opposition to plaintiff's partial motion for summary judgment.

2. I have been employed by Firstsource for approximately 9 years and am currently a dialer manager at Firstsource.

3. Part of my responsibilities as a dialer manager is to manage the Firstsource automated dialing system. In this capacity, I have intimate knowledge of Firstsource's automated collection activity and Account Notes.

4. In September 2006, Time Warner sent Mia Moore's file to Firstsource in an attempt to collect the subject debt.

5. At that time, an account was opened and calls commenced to be made to the phone number, (716)-578-6206, provided by Time Warner in an attempt to collect the debt. A review of the Account Notes on this matter exhibits that Firstsource did not conduct its own investigation for contact information on the account and the only phone number called by

Firstsource was the one provided by Time Warner. A copy of the subject Account Notes is attached as **Exhibit A**.

6. The calls placed to the subject phone number would have been made via live operator and automated dialing systems.

7. Firstsource utilizes two automated dialer devices, a predictive dialer (which goes through Firstsource's own dialer process) and SoundBite (which is a hosted automated dialer from a third-party vendor).

8. Neither at the present time or in 2006 and 2007, when collection calls were made on this account, did the Firstsource dialer system have the capacity to store, produce or call randomly or sequentially generated telephone numbers.

9. Reviewing the Account Notes for this file, the first automated call to the (716) 578-6206 number was on September 6, 2006. See **Exhibit A** at p. 1.

10. On June 29, 2007, nine months after the first call was made to the subject number, Firstsource received its first return call from the subject number. See **Exhibit A** at p. 3.

11. According to the Account Notes, during the June 29, 2007 call, a female caller asked that the calls stop and stated that she would be sending a cease and desist letter to stop the calls. The Account Notes reflect that the female caller did not identify herself and when information was sought regarding identification, she hung up. See **Exhibit A** at p. 3.

12. Upon information and belief, a cease and desist letter was never sent on the subject account.

13. Collection activity on the account continued until November 2007, with the commencement of the subject litigation.

14. In January 2007, Time Warner sent a second file for collection on Mia Moore.

15. The contact information provided by Time Warner for this file had a different address and a different phone number, (716) 578-3206, by one number.

16. Calls commenced to be made to the (716) 578-3206 number on January 26, 2007. A copy of the Account Notes for the second collection file is attached as **Exhibit B**.

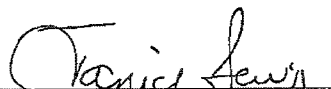
17. To my knowledge, both debts remain outstanding.

18. As a dialer manager, I am fully familiar with Account Notes. The Account Notes attached to this affidavit are true and accurate copies of the Account Notes within our file and they have not been altered in any manner.

  
Melissa Kotas

Sworn to before me this

6<sup>th</sup> July  
day of June, 2009

  
Notary Public

**JANICE LEWIS**  
Notary Public, State of New York  
Qualified in Erie County  
My Commission Expires Jan. 27, 2011

Exhibit A

FIRSTSOURCE ADVANTAGE, LLC

14:11:05 19 MAR 2008

		--OWING--	-RECEIVED-	ASSIGNED AMOUNTS	
				--OWING--	-RECEIVED-
CLIENT#	ADL103 TIME WARNER CABLE				
ACCOUNT#	6164077	AGN/AMT	133.94	0.00	PRINCIPAL 133.94 0.00
NAME	MOORE,MIA M	INT	0.00	0.00	ASGN INT 0.00 0.00
NAME2		CANCELLED	133.94		COMM FEES 0.00 0.00
ADDRESS	123 HOLLING DR	ATTORNEY	0.00	0.00	BOX CHARGE 0.00 0.00
ADDRESS2		COURT	0.00	0.00	AMISC2 0.00 0.00
CITY	BUFFALO	MISC	0.00	0.00	AMISC3 0.00 0.00
ST/ZIP	NY 14216	TOTAL***	0.00	0.00	AMISC4 0.00 0.00
PHONE	716-578-6206				AMISC5 0.00 0.00
NOTE LNS	227	NET W/JMT**		0.00	AMISC6 0.00 0.00
DESK/UNIT	AD1	STATUS: AEX COMM: .18			AMISC7 0.00 0.00
DOB		-- DATE --			AMISC8 0.00 0.00
SSN	134-56-4011	ASSIGNED 09-06-06			AMISC9 0.00 0.00
DRL		LAST CHG			
CLIENT REF#	1291714	LAST PAY			MISCELLANEOUS AMOUNTS
FWD-CLIENT		LAST ACT 12-11-07			--OWING-- -RECEIVED-
INT RATE(D) 0		CL LC/LP			MISC 0.00 0.00
PACKET#		INTR EFF 09-06-06			OVERPMT 0.00 0.00
---	SPECIAL FIELDS ---				MISC1 0.00 0.00
TYPE		STD MET?			MISC2 0.00 0.00
DATE		SCORE			MISC3 0.00 0.00
AUDITOR		SPARE			MISC4 0.00 0.00
					MISC5 0.00 0.00
					MISC6 0.00 0.00
					MISC7 0.00 0.00

## --- NOTES ---

- \* (001) 14:47 09-06-06 BEG STRAT MAINSTRAT1
- \* (002) 14:47 09-06-06 END STRAT MAINSTRAT1
- \* (003) 14:47 09-06-06 BEG STRAT MAINSTRAT2
- \* (004) 14:47 09-06-06 END STRAT MAINSTRAT2
- \* (005) 14:47 09-06-06 BEG STRAT ADLNOTICE
- \* (006) 14:47 09-06-06 REQ SERIES NOTICE (NOTICE-8)
- \* (007) 14:47 09-06-06 END STRAT ADLNOTICE
- \* (008) 14:47 09-06-06 BEG STRAT ASGTEST
- \* (009) 15:42 09-06-06 CDSK:813 |SHB
- \* (010) 15:42 09-06-06 MGR REVIEW |SHB
- \* (011) 16:34 09-06-06 ACCT SENT TO SOUNDBITE |MLI
- (012) 22:32 09-06-06 SNDBITE TEL RES - ANS MACH HU ON SNDBITE
- \* (013) 22:32 09-06-06 CALLED ON 09/06/2006 - 19:12:19
- \* (014) 08:06 09-07-06 REC FASTDATA REPORT |CHA
- \* (015) 08:14 09-07-06 SNT NTC N1
- \* (016) 01:18 09-08-06 END STRAT ASGTEST
- \* (017) 01:18 09-08-06 BEG STRAT ASGTEST2
- \* (018) 06:07 09-08-06 END STRAT ASGTEST2
- \* (019) 06:07 09-08-06 BEG STRAT ASGTEST3
- \* (020) 17:01 09-13-06 ACCT SENT TO SOUNDBITE |MLI
- (021) 22:59 09-13-06 SNDBITE TEL RES - ANS MACH HU ON SNDBITE
- \* (022) 22:59 09-13-06 CALLED ON 09/13/2006 - 20:17:46
- \* (023) 00:07 09-15-06 END STRAT ASGTEST3
- \* (024) 00:07 09-15-06 BEG STRAT ASGTEST4
- \* (025) 00:07 09-15-06 OLD FOLLOWUP PRIO: 1 (CHANGE1)
- \* (026) 00:07 09-15-06 END STRAT ASGTEST4
- \* (027) 00:07 09-15-06 BEG STRAT SPECS-CLIENTS
- \* (028) 00:07 09-15-06 END STRAT SPECS-CLIENTS
- \* (029) 14:13 11-16-06 h-NO DIAL TONE (RES 1900)
- \* (030) 23:54 11-16-06 NO-DIAL TONE |900 |900

--- NOTES --- FOR ACCOUNT 6164077 (CONTINUED)

\* (031) 09:17 12-09-06 ACCT SENT TO SOUNDBITE |SHB  
 \* (032) 22:42 12-09-06 SNDBITE NO RESULT ON 12/09/2006 -  
 (033) (CONT) 12:00:00  
 \* (034) 14:50 12-14-06 ACCT SENT TO SOUNDBITE |SHB  
 \* (035) 23:22 12-14-06 SNDBITE NO RESULT ON 12/14/2006 -  
 (036) (CONT) 22:00:00  
 \* (037) 15:32 12-20-06 ACCT SENT TO SOUNDBITE |SHB  
 \* (038) 22:43 12-20-06 SNDBITE NO RESULT ON 12/20/2006 -  
 (039) (CONT) 22:00:00  
 \* (040) 12:26 12-21-06 e-ANSWERED CALL (RES 1900)  
 \* (041) 00:53 12-22-06 ANSWERED CALL |900 |900  
 \* (042) 12:37 01-11-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (043) 23:01 01-11-07 SNDBITE NO RESULT ON 01/11/2007 -  
 (044) (CONT) 22:00:00  
 \* (045) 22:48 01-22-07 SNDBITE NO RESULT ON 01/22/2007 -  
 (046) (CONT) 22:00:00  
 \* (047) 09:27 01-24-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (048) 22:33 01-24-07 SNDBITE NO RESULT ON 01/24/2007 -  
 (049) (CONT) 22:00:00  
 \* (050) 15:31 02-07-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (051) 22:26 02-07-07 SNDBITE NO RESULT ON 02/07/2007 -  
 (052) (CONT) 22:00:00  
 \* (053) 13:45 02-15-07 e-ANSWERED CALL (RES 1900)  
 \* (054) 13:45 02-15-07 e-ANSWERED CALL (RES 1900)  
 \* (055) 23:24 02-15-07 ANSWERED CALL |900 |900  
 \* (056) 13:05 02-16-07 ANSWERED CALL |900 |900  
 \* (057) 15:16 02-22-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (058) 22:27 02-22-07 SNDBITE NO RESULT ON 02/22/2007 -  
 (059) (CONT) 22:00:00  
 \* (060) 11:11 02-26-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (061) 22:21 02-26-07 SNDBITE NO RESULT ON 02/26/2007 -  
 (062) (CONT) 22:00:00  
 \* (063) 17:43 03-06-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (064) 22:20 03-06-07 SNDBITE NO RESULT ON 03/06/2007 -  
 (065) (CONT) 22:00:00  
 \* (066) 12:02 03-09-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (067) 22:45 03-09-07 SNDBITE NO RESULT ON 03/09/2007 -  
 (068) (CONT) 22:00:00  
 \* (069) 13:28 03-14-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (070) 22:35 03-14-07 SNDBITE NO RESULT ON 03/14/2007 -  
 (071) (CONT) 22:00:00  
 \* (072) 09:50 03-16-07 ACCT SENT TO SOUNDBITE |SHB  
 (073) 23:09 03-16-07 SNDBITE TEL RES LMTCB W/ 3RD PARTY  
 \* (074) 23:09 03-16-07 CALLED ON 03/16/2007 - 16:47:21  
 \* (075) 10:19 03-23-07 ACCT SENT TO SOUNDBITE |SHB  
 (076) 22:42 03-23-07 SNDBITE TEL RES - RU ON MACH NML  
 \* (077) 22:42 03-23-07 CALLED ON 03/23/2007 - 16:03:34  
 \* (078) 11:48 03-26-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (079) 16:00 04-18-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (080) 23:00 04-18-07 SNDBITE NO RESULT ON 04/18/2007 -  
 (081) (CONT) 22:00:00  
 \* (082) 08:21 04-21-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (083) 22:27 04-21-07 SNDBITE NO RESULT ON 04/21/2007 -  
 (084) (CONT) 14:00:00  
 \* (085) 12:19 04-23-07 ACCT SENT TO SOUNDBITE |SHB  
 (086) 22:49 04-23-07 SNDBITE TEL RES - MSG DLVRD TO LIVE PERSON

--- NOTES --- FOR ACCOUNT 6164077 (CONTINUED)

\* (087) 22:49 04-23-07 CALLED ON 04/23/2007 - 16:01:03  
 \* (088) 17:33 04-24-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (089) 22:23 04-24-07 SNDBITE NO RESULT ON 04/24/2007 -  
 (090) (CONT) 22:00:00  
 \* (091) 15:01 04-25-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (092) 22:35 04-25-07 SNDBITE NO RESULT ON 04/25/2007 -  
 (093) (CONT) 22:00:00  
 \* (094) 09:31 04-26-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (095) 22:33 04-26-07 SNDBITE NO RESULT ON 04/26/2007 -  
 (096) (CONT) 22:00:00  
 \* (097) 09:29 04-27-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (098) 23:03 04-27-07 SNDBITE NO RESULT ON 04/27/2007 -  
 (099) (CONT) 22:00:00  
 \* (100) 00:23 05-08-07 SNDBITE NO RESULT ON 05/07/2007 -  
 (101) (CONT) 22:00:00  
 \* (102) 09:00 05-09-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (103) 18:16 05-11-07 e-ANSWERED CALL (RES 1900)  
 \* (104) 01:39 05-12-07 ANSWERED CALL |900 |900  
 \* (105) 18:54 05-17-07 e-ANSWERED CALL (RES 1900)  
 \* (106) 00:22 05-18-07 ANSWERED CALL |900 |900  
 \* (107) 10:15 05-21-07 ACCT SENT TO SOUNDBITE |SHB  
 (108) 22:17 05-21-07 SNDBITE TEL RES - LMTCB ON MACH  
 \* (109) 22:17 05-21-07 CALLED ON 05/21/2007 - 14:19:27  
 \* (110) 11:07 06-13-07 ACCT SENT TO SOUNDBITE |WJE  
 \* (111) 22:20 06-13-07 SNDBITE NO RESULT ON 06/13/2007 -  
 (112) (CONT) 21:00:00  
 \* (113) 13:59 06-15-07 e-ANSWERED CALL (RES 1900)  
 \* (114) 00:08 06-16-07 ANSWERED CALL |900 |900  
 \* (115) 10:50 06-18-07 ACCT SENT TO SOUNDBITE |WJE  
 (116) 22:51 06-18-07 SNDBITE TEL RES - LMTCB ON MACH  
 \* (117) 22:51 06-18-07 CALLED ON 06/18/2007 - 15:58:47  
 \* (118) 14:38 06-26-07 e-ANSWERED CALL (RES 1900)  
 \* (119) 00:04 06-27-07 ANSWERED CALL |900 |900  
 \* (120) 13:44 06-27-07 e-ANSWERED CALL (RES 1900)  
 \* (121) 00:02 06-28-07 ANSWERED CALL |900 |900  
 \* (122) 15:16 06-28-07 e-ANSWERED CALL (RES 1900)  
 \* (123) 23:58 06-28-07 ANSWERED CALL |900 |900  
 \* (124) 11:33 06-29-07 e-ANSWERED CALL (RES [CUJ] 1900)  
 (125) 11:34 06-29-07 RVWD CALLER ID #|716-578-6206 WB/YJO  
 (126) 11:34 06-29-07 CALL IN TT|WMN CALLED WOULDN'T WB/YJO  
 (127) STOP TALKING// SD SENDING A C&D  
 (128) LETTER// SD STOP CALLING// ASKED  
 (129) IF SHE KNOWS CH SHE H-U  
 \* (130) 00:57 06-30-07 ANSWERED CALL |900 |900  
 \* (131) 12:29 07-05-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (132) 01:48 07-06-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (133) 16:58 07-06-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (134) 00:59 07-07-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (135) 14:31 07-09-07 e-ANSWERED CALL (RES 1900)  
 \* (136) 00:36 07-10-07 ANSWERED CALL |900 |900  
 \* (137) 16:19 07-11-07 g-HIGH/DRY (RES 1900)  
 \* (138) 23:46 07-11-07 NO ANS |900 |900  
 \* (139) 18:27 07-12-07 e-ANSWERED CALL (RES 1900)  
 \* (140) 00:19 07-13-07 ANSWERED CALL |900 |900  
 \* (141) 14:56 07-13-07 g-HIGH/DRY (RES 1900)  
 \* (142) 00:42 07-14-07 NO ANS |900 |900

--- NOTES --- FOR ACCOUNT 6164077 (CONTINUED)

\* (143) 13:30 07-17-07 d-SIT TONE (RES 1900)  
 \* (144) 01:24 07-18-07 TEL DISCONNECTED |900 |900  
 \* (145) 17:13 07-18-07 d-SIT TONE (RES 1900)  
 \* (146) 01:11 07-19-07 TEL DISCONNECTED |900 |900  
 \* (147) 11:45 07-19-07 d-SIT TONE (RES 1900)  
 \* (148) 00:59 07-20-07 TEL DISCONNECTED |900 |900  
 \* (149) 12:44 07-20-07 d-SIT TONE (RES 1900)  
 \* (150) 00:40 07-21-07 TEL DISCONNECTED |900 |900  
 \* (151) 15:31 07-24-07 e-ANSWERED CALL (RES 1900)  
 \* (152) 18:12 07-24-07 ANSWERED CALL |900 |900  
 \* (153) 13:11 07-25-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (154) 00:39 07-26-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (155) 14:41 07-27-07 e-ANSWERED CALL (RES 1900)  
 \* (156) 01:16 07-28-07 ANSWERED CALL |900 |900  
 \* (157) 18:19 07-30-07 e-ANSWERED CALL (RES 1900)  
 \* (158) 03:06 07-31-07 ANSWERED CALL |900 |900  
 \* (159) 11:36 07-31-07 e-ANSWERED CALL (RES 1900)  
 \* (160) 01:40 08-01-07 ANSWERED CALL |900 |900  
 \* (161) 15:17 08-06-07 e-ANSWERED CALL (RES 1900)  
 \* (162) 19:09 08-06-07 ANSWERED CALL |900 |900  
 \* (163) 15:06 08-07-07 g-HIGH/DRY (RES 1900)  
 \* (164) 19:22 08-07-07 NO ANS |900 |900  
 \* (165) 12:38 08-08-07 e-ANSWERED CALL (RES 1900)  
 \* (166) 20:38 08-08-07 ANSWERED CALL |900 |900  
 \* (167) 13:48 08-09-07 e-ANSWERED CALL (RES 1900)  
 \* (168) 18:59 08-09-07 ANSWERED CALL |900 |900  
 \* (169) 11:37 08-10-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (170) 11:37 08-10-07 l-PARTY HU HOLD MESS (RES [CUI] 1900)  
 \* (171) 19:09 08-10-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (172) 00:51 08-11-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (173) 11:49 08-11-07 e-ANSWERED CALL (RES 1900)  
 \* (174) 23:02 08-11-07 ANSWERED CALL |900 |900  
 \* (175) 11:30 08-14-07 e-ANSWERED CALL (RES 1900)  
 \* (176) 02:01 08-15-07 ANSWERED CALL |900 |900  
 \* (177) 19:17 08-16-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (178) 00:19 08-17-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (179) 12:54 08-17-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (180) 18:24 08-17-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (181) 16:17 08-20-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (182) 01:12 08-21-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (183) 13:46 08-22-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (184) 19:26 08-22-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (185) 14:18 08-23-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (186) 17:53 08-23-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (187) 14:25 08-24-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (188) 18:37 08-24-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (189) 11:44 08-27-07 e-ANSWERED CALL (RES 1900)  
 \* (190) 01:23 08-28-07 ANSWERED CALL |900 |900  
 \* (191) 12:04 08-28-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (192) 20:40 08-28-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (193) 16:57 08-29-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (194) 00:26 08-30-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (195) 15:29 08-30-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (196) 18:43 08-30-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (197) 11:56 08-31-07 l-PARTY HU HOLD MESS (RES 1900)  
 \* (198) 19:32 08-31-07 PARTY HU ON HOLD MESSAGE |900 |900



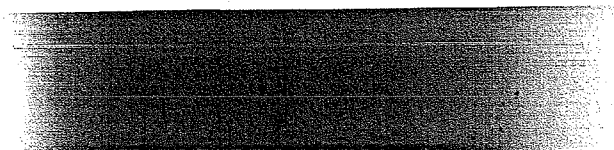
## --- NOTES --- FOR ACCOUNT 6164077 (CONTINUED)

\* (199) 15:12 09-06-07 I-PARTY HU HOLD MESS (RES 1900)  
 \* (200) 00:27 09-07-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (201) 16:39 09-11-07 e-ANSWERED CALL (RES 1900)  
 \* (202) 00:50 09-12-07 ANSWERED CALL |900 |900  
 \* (203) 17:04 09-12-07 e-ANSWERED CALL (RES 1900)  
 \* (204) 00:36 09-13-07 ANSWERED CALL |900 |900  
 \* (205) 11:57 09-13-07 f-NO ANSWER (RES 1900)  
 \* (206) 18:37 09-13-07 NO ANS |900 |900  
 \* (207) 16:02 09-20-07 e-ANSWERED CALL (RES 1900)  
 \* (208) 00:29 09-21-07 ANSWERED CALL |900 |900  
 \* (209) 13:53 09-27-07 e-ANSWERED CALL (RES 1900)  
 \* (210) 00:39 09-28-07 ANSWERED CALL |900 |900  
 \* (211) 11:47 10-09-07 e-ANSWERED CALL (RES 1900)  
 \* (212) 00:03 10-10-07 ANSWERED CALL |900 |900  
 \* (213) 12:00 10-15-07 e-ANSWERED CALL (RES 1900)  
 \* (214) 23:16 10-15-07 ANSWERED CALL |900 |900  
 \* (215) 14:33 10-18-07 e-ANSWERED CALL (RES 1900)  
 \* (216) 23:51 10-18-07 ANSWERED CALL |900 |900  
 \* (217) 10:01 10-21-07 / |WJE  
 \* (218) 13:23 10-25-07 e-ANSWERED CALL (RES 1900)  
 \* (219) 23:46 10-25-07 ANSWERED CALL |900 |900  
 \* (220) 18:01 10-30-07 e-ANSWERED CALL (RES 1900)  
 \* (221) 23:51 10-30-07 ANSWERED CALL |900 |900  
 \* (222) 14:04 11-09-07 e-ANSWERED CALL (RES 1900)  
 \* (223) 19:13 11-09-07 ANSWERED CALL |900 |900  
 \* (224) 11:17 11-13-07 OSTS:ACT |TMB  
 \* (225) 11:17 11-13-07 CANCELLED-AEX 133.94 |TMB  
 (226) 10:53 12-11-07 CORR RCVD|FRWDING TO GC FR WB/JBC  
 (227) REVIEW, CORR FILED

## --- FINANCIAL INFORMATION --- FOR ACCOUNT 6164077

( 5) AREA CODE 716  
 ( 86) SCORE \*\*\*\*\*  
 ( 87) TYPE \*\*\*\*\*  
 ( 164) STATUS DISC  
 ( 165) DISC DATE 08/12/06  
 ( 166) DISC RSN NON-PAY  
 ( 169) CURRENT 59.88  
 ( 170) 30 DAYS 59.88  
 ( 171) 60 DAYS 14.18  
 ( 172) 90 DAYS 0.00  
 ( 173) 120 DAYS 0.00  
 ( 387) 1STDATA DT 09-07-06  
 ( 479) LST ACTION 782  
 ( 480) LSTACT DT 06-29-07  
 ( 500) SNDBITE DT 10-21-07  
 ( 832) TRGT SCORE \*\*\*\*\*

Exhibit B



FIRSTSOURCE ADVANTAGE, LLC

16:23:25 26 MAR 2008

		--OWING--	-RECEIVED-	ASSIGNED AMOUNTS	
		--OWING--	-RECEIVED-	--OWING--	-RECEIVED-
CLIENT#	TWC103 TIME WARNER CABLE				
ACCOUNT#	6948366	AGN/AMT	525.47	0.00	PRINCIPAL 525.47
NAME	MOORE,MIA M	INT	0.00	0.00	ASGN INT 0.00
NAME2		CANCELLED	525.47		COMM FEES 0.00
ADDRESS	173 PHYLLIS AVE	ATTORNEY	0.00	0.00	BOX CHARGE 0.00
ADDRESS2		COURT	0.00	0.00	AMISC2 0.00
CITY	BUFFALO	MISC	0.00	0.00	AMISC3 0.00
ST/ZIP	NY 14215-2825	TOTAL***	0.00	0.00	AMISC4 0.00
PHONE	716-578-3206				AMISC5 0.00
NOTE LNS	198	NET W/JMT**		0.00	AMISC6 0.00
DESK/UNIT	AD1	STATUS: C&R COMM: .18			AMISC7 0.00
DOB		-- DATE --			AMISC8 0.00
SSN	000-00-9011	ASSIGNED 01-26-07			AMISC9 0.00
DRL		LAST CHG			
CLIENT REF#	1197548	LAST PAY			
FWD-CLIENT		LAST ACT 11-30-07			
INT RATE(D) 0		CL LC/LP			
PACKET#		INTR EFF 01-26-07			
---	SPECIAL FIELDS ---				
TYPE		STD MET?			
DATE		SCORE			
AUDITOR		SPARE			

## MISCELLANEOUS AMOUNTS

	--OWING--	-RECEIVED-
MISC	0.00	0.00
OVERPMT	0.00	0.00
MISC1	0.00	0.00
MISC2	0.00	0.00
MISC3	0.00	0.00
MISC4	0.00	0.00
MISC5	0.00	0.00
MISC6	0.00	0.00
MISC7	0.00	0.00

## --- NOTES ---

- \* (001) 13:05 01-26-07 BEG STRAT MAINSTRAT1
- \* (002) 13:05 01-26-07 END STRAT MAINSTRAT1
- \* (003) 13:05 01-26-07 BEG STRAT MAINSTRAT2
- \* (004) 13:05 01-26-07 END STRAT MAINSTRAT2
- \* (005) 13:05 01-26-07 BEG STRAT NOTICE
- \* (006) 13:05 01-26-07 REQ SERIES NOTICE (NOTICE-8)
- \* (007) 13:05 01-26-07 END STRAT NOTICE
- \* (008) 14:35 01-26-07 ODSK:813 |SHB
- \* (009) 14:35 01-26-07 MGR REVIEW |SHB
- \* (010) 14:40 01-26-07 ACCT SENT TO SOUNDBITE |SHB
- (011) 22:02 01-26-07 SNDBITE TEL RES NO ANS
- \* (012) 22:02 01-26-07 CALLED ON 01/26/2007 - 15:54:40
- \* (013) 18:25 01-28-07 REC FASTDATA REPORT |TMB
- \* (014) 18:25 01-28-07 NEW ADDR LOADED BY FASTDATA |TMB
- (015) 18:25 01-28-07 ADDR: 100 DELSAN CT |TMB
- (016) 18:25 01-28-07 ZIP: 14216 |TMB
- \* (017) 11:05 01-29-07 SNT NTC N1
- \* (018) 16:48 02-06-07 MGR REVIEW |SHB
- (019) 17:18 02-06-07 SNDBITE TEL RES TT|PARTY HUNG UP WB/JWA
- \* (020) 22:48 02-06-07 SNDBITE NO RESULT ON 02/06/2007 -
- (021) (CONT) 17:13:50
- \* (022) 15:30 02-07-07 ACCT SENT TO SOUNDBITE |SHB
- (023) 22:21 02-07-07 SNDBITE TEL RES NO ANS
- \* (024) 22:21 02-07-07 CALLED ON 02/07/2007 - 17:30:30
- \* (025) 12:02 02-14-07 ACCT SENT TO SOUNDBITE |SHB
- (026) 22:54 02-14-07 SNDBITE TEL RES - HU ON MACH NML
- \* (027) 22:54 02-14-07 CALLED ON 02/14/2007 - 16:14:33
- \* (028) 15:08 02-15-07 e-ANSWERED CALL (RES 1900)
- \* (029) 15:08 02-15-07 e-ANSWERED CALL (RES 1900)
- \* (030) 23:26 02-15-07 ANSWERED CALL |900 |900

--- NOTES --- FOR ACCOUNT 6948366 (CONTINUED)

\* (031) 13:08 02-16-07 ANSWERED CALL |900 |900  
 \* (032) 15:15 02-22-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (033) 22:29 02-22-07 SNDBITE NO RESULT ON 02/22/2007 -  
 (034) (CONT) 22:00:00  
 \* (035) 11:10 02-26-07 ACCT SENT TO SOUNDBITE |SHB  
 (036) 22:19 02-26-07 SNDBITE TEL RES NO ANS  
 \* (037) 22:19 02-26-07 CALLED ON 02/26/2007 - 19:35:49  
 \* (038) 17:41 03-06-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (039) 22:16 03-06-07 SNDBITE NO RESULT ON 03/06/2007 -  
 (040) (CONT) 22:00:00  
 \* (041) 12:01 03-09-07 ACCT SENT TO SOUNDBITE |SHB  
 (042) 22:42 03-09-07 SNDBITE TEL RES NO ANS  
 \* (043) 22:42 03-09-07 CALLED ON 03/09/2007 - 15:33:03  
 \* (044) 13:26 03-14-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (045) 22:33 03-14-07 SNDBITE NO RESULT ON 03/14/2007 -  
 (046) (CONT) 22:00:00  
 \* (047) 09:49 03-16-07 ACCT SENT TO SOUNDBITE |SHB  
 (048) 23:20 03-16-07 SNDBITE TEL RES NO ANS  
 \* (049) 23:20 03-16-07 CALLED ON 03/16/2007 - 16:14:03  
 \* (050) 10:17 03-23-07 ACCT SENT TO SOUNDBITE |SHB  
 (051) 22:32 03-23-07 SNDBITE TEL RES NO ANS  
 \* (052) 22:32 03-23-07 CALLED ON 03/23/2007 - 14:24:46  
 \* (053) 11:47 03-26-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (054) 16:03 04-18-07 ACCT SENT TO SOUNDBITE |SHB  
 (055) 22:58 04-18-07 SNDBITE TEL RES SIT TONE  
 \* (056) 22:58 04-18-07 CALLED ON 04/18/2007 - 19:52:15  
 \* (057) 08:22 04-21-07 ACCT SENT TO SOUNDBITE |SHB  
 (058) 22:17 04-21-07 SNDBITE TEL RES SIT TONE  
 \* (059) 22:17 04-21-07 CALLED ON 04/21/2007 - 10:30:24  
 \* (060) 12:21 04-23-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (061) 22:56 04-23-07 SNDBITE NO RESULT ON 04/23/2007 -  
 (062) (CONT) 18:03:02  
 \* (063) 17:35 04-24-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (064) 22:25 04-24-07 SNDBITE NO RESULT ON 04/24/2007 -  
 (065) (CONT) 22:00:00  
 \* (066) 15:03 04-25-07 ACCT SENT TO SOUNDBITE |SHB  
 (067) 22:24 04-25-07 SNDBITE TEL RES SIT TONE  
 \* (068) 22:24 04-25-07 CALLED ON 04/25/2007 - 19:38:31  
 \* (069) 09:33 04-26-07 ACCT SENT TO SOUNDBITE |SHB  
 (070) 22:29 04-26-07 SNDBITE TEL RES SIT TONE  
 \* (071) 22:29 04-26-07 CALLED ON 04/26/2007 - 19:03:10  
 \* (072) 09:31 04-27-07 ACCT SENT TO SOUNDBITE |SHB  
 (073) 23:01 04-27-07 SNDBITE TEL RES SIT TONE  
 \* (074) 23:01 04-27-07 CALLED ON 04/27/2007 - 14:54:14  
 (075) 00:16 05-08-07 SNDBITE TEL RES SIT TONE  
 \* (076) 00:16 05-08-07 CALLED ON 05/07/2007 - 15:59:51  
 \* (077) 09:03 05-09-07 ACCT SENT TO SOUNDBITE |SHB  
 \* (078) 17:35 05-11-07 d-SIT TONE (RES 1900)  
 \* (079) 01:35 05-12-07 TEL DISCONNECTED |900 |900  
 \* (080) 18:20 05-17-07 d-SIT TONE (RES 1900)  
 \* (081) 00:19 05-18-07 TEL DISCONNECTED |900 |900  
 \* (082) 10:17 05-21-07 ACCT SENT TO SOUNDBITE |SHB  
 (083) 22:29 05-21-07 SNDBITE TEL RES SIT TONE  
 \* (084) 22:29 05-21-07 CALLED ON 05/21/2007 - 18:01:18  
 \* (085) 11:06 06-13-07 ACCT SENT TO SOUNDBITE |WJE  
 (086) 22:13 06-13-07 SNDBITE TEL RES SIT TONE

--- NOTES --- FOR ACCOUNT 6948366 (CONTINUED)

\* (087) 22:13 06-13-07 CALLED ON 06/13/2007 - 19:53:00  
 \* (088) 13:01 06-15-07 d-SIT TONE (RES 1900)  
 \* (089) 00:06 06-16-07 TEL DISCONNECTED |900 |900  
 \* (090) 10:50 06-18-07 ACCT SENT TO SOUNDBITE |WJE  
 (091) 22:36 06-18-07 SNDBITE TEL RES SIT TONE  
 \* (092) 22:36 06-18-07 CALLED ON 06/18/2007 - 14:02:56  
 \* (093) 20:48 07-03-07 d-SIT TONE (RES 1900)  
 \* (094) 00:16 07-04-07 TEL DISCONNECTED |900 |900  
 \* (095) 11:51 07-05-07 d-SIT TONE (RES 1900)  
 \* (096) 01:46 07-06-07 TEL DISCONNECTED |900 |900  
 \* (097) 16:32 07-06-07 d-SIT TONE (RES 1900)  
 \* (098) 00:58 07-07-07 TEL DISCONNECTED |900 |900  
 \* (099) 16:28 07-09-07 d-SIT TONE (RES 1900)  
 \* (100) 00:37 07-10-07 TEL DISCONNECTED |900 |900  
 \* (101) 16:38 07-11-07 d-SIT TONE (RES 1900)  
 \* (102) 23:47 07-11-07 TEL DISCONNECTED |900 |900  
 \* (103) 18:53 07-12-07 d-SIT TONE (RES 1900)  
 \* (104) 00:20 07-13-07 TEL DISCONNECTED |900 |900  
 \* (105) 15:15 07-13-07 d-SIT TONE (RES 1900)  
 \* (106) 00:43 07-14-07 TEL DISCONNECTED |900 |900  
 \* (107) 13:48 07-17-07 d-SIT TONE (RES 1900)  
 \* (108) 01:25 07-18-07 TEL DISCONNECTED |900 |900  
 \* (109) 17:49 07-18-07 d-SIT TONE (RES 1900)  
 \* (110) 01:12 07-19-07 TEL DISCONNECTED |900 |900  
 \* (111) 12:22 07-19-07 d-SIT TONE (RES 1900)  
 \* (112) 01:00 07-20-07 TEL DISCONNECTED |900 |900  
 \* (113) 13:04 07-20-07 d-SIT TONE (RES 1900)  
 \* (114) 00:41 07-21-07 TEL DISCONNECTED |900 |900  
 \* (115) 15:49 07-24-07 d-SIT TONE (RES 1900)  
 \* (116) 18:15 07-24-07 TEL DISCONNECTED |900 |900  
 \* (117) 13:35 07-25-07 d-SIT TONE (RES 1900)  
 \* (118) 00:40 07-26-07 TEL DISCONNECTED |900 |900  
 \* (119) 15:01 07-27-07 d-SIT TONE (RES 1900)  
 \* (120) 01:18 07-28-07 TEL DISCONNECTED |900 |900  
 \* (121) 19:10 07-30-07 d-SIT TONE (RES 1900)  
 \* (122) 03:08 07-31-07 TEL DISCONNECTED |900 |900  
 \* (123) 11:54 07-31-07 d-SIT TONE (RES 1900)  
 \* (124) 01:42 08-01-07 TEL DISCONNECTED |900 |900  
 \* (125) 15:34 08-06-07 d-SIT TONE (RES 1900)  
 \* (126) 19:12 08-06-07 TEL DISCONNECTED |900 |900  
 \* (127) 15:24 08-07-07 d-SIT TONE (RES 1900)  
 \* (128) 19:26 08-07-07 TEL DISCONNECTED |900 |900  
 \* (129) 13:14 08-08-07 d-SIT TONE (RES 1900)  
 \* (130) 20:41 08-08-07 TEL DISCONNECTED |900 |900  
 \* (131) 14:10 08-09-07 d-SIT TONE (RES 1900)  
 \* (132) 19:02 08-09-07 TEL DISCONNECTED |900 |900  
 \* (133) 11:57 08-10-07 d-SIT TONE (RES 1900)  
 \* (134) 11:57 08-10-07 d-SIT TONE (RES [CU] 1900)  
 \* (135) 19:11 08-10-07 TEL DISCONNECTED |900 |900  
 \* (136) 00:52 08-11-07 TEL DISCONNECTED |900 |900  
 \* (137) 12:09 08-11-07 d-SIT TONE (RES 1900)  
 \* (138) 23:03 08-11-07 TEL DISCONNECTED |900 |900  
 \* (139) 11:45 08-14-07 d-SIT TONE (RES 1900)  
 \* (140) 02:02 08-15-07 TEL DISCONNECTED |900 |900  
 \* (141) 19:53 08-16-07 d-SIT TONE (RES 1900)  
 \* (142) 00:21 08-17-07 TEL DISCONNECTED |900 |900

--- NOTES --- FOR ACCOUNT 6948366 (CONTINUED)

\* (143) 13:14 08-17-07 d-SIT TONE (RES 1900)  
 \* (144) 18:27 08-17-07 TEL DISCONNECTED |900 |900  
 \* (145) 16:48 08-21-07 d-SIT TONE (RES 1900)  
 \* (146) 00:11 08-22-07 TEL DISCONNECTED |900 |900  
 \* (147) 14:53 08-22-07 d-SIT TONE (RES 1900)  
 \* (148) 19:30 08-22-07 TEL DISCONNECTED |900 |900  
 \* (149) 14:38 08-23-07 d-SIT TONE (RES 1900)  
 \* (150) 17:55 08-23-07 TEL DISCONNECTED |900 |900  
 \* (151) 14:45 08-24-07 d-SIT TONE (RES 1900)  
 \* (152) 18:40 08-24-07 TEL DISCONNECTED |900 |900  
 \* (153) 12:04 08-27-07 d-SIT TONE (RES 1900)  
 \* (154) 01:24 08-28-07 TEL DISCONNECTED |900 |900  
 \* (155) 12:40 08-28-07 d-SIT TONE (RES 1900)  
 \* (156) 20:44 08-28-07 TEL DISCONNECTED |900 |900  
 \* (157) 17:16 08-29-07 d-SIT TONE (RES 1900)  
 \* (158) 00:27 08-30-07 TEL DISCONNECTED |900 |900  
 \* (159) 15:47 08-30-07 d-SIT TONE (RES 1900)  
 \* (160) 18:47 08-30-07 TEL DISCONNECTED |900 |900  
 \* (161) 12:32 08-31-07 d-SIT TONE (RES 1900)  
 \* (162) 19:35 08-31-07 TEL DISCONNECTED |900 |900  
 \* (163) 15:28 09-06-07 d-SIT TONE (RES 1900)  
 \* (164) 00:29 09-07-07 TEL DISCONNECTED |900 |900  
 \* (165) 16:54 09-11-07 L-PARTY HU HOLD MESS (RES 1900)  
 \* (166) 00:52 09-12-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (167) 17:21 09-12-07 s-AMD MESS LEFT (RES 1900)  
 \* (168) 00:38 09-13-07 AMD MESS LEFT |900 |900  
 \* (169) 13:39 09-14-07 L-PARTY HU HOLD MESS (RES 1900)  
 \* (170) 18:13 09-14-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (171) 14:34 09-21-07 s-AMD MESS LEFT (RES 1900)  
 \* (172) 19:01 09-21-07 AMD MESS LEFT |900 |900  
 \* (173) 11:40 10-02-07 s-AMD MESS LEFT (RES 1900)  
 \* (174) 22:48 10-02-07 AMD MESS LEFT |900 |900  
 \* (175) 11:23 10-10-07 s-AMD MESS LEFT (RES 1900)  
 \* (176) 18:08 10-10-07 AMD MESS LEFT |900 |900  
 \* (177) 12:40 10-15-07 s-AMD MESS LEFT (RES 1900)  
 \* (178) 23:18 10-15-07 AMD MESS LEFT |900 |900  
 \* (179) 14:05 10-19-07 s-AMD MESS LEFT (RES 1900)  
 \* (180) 00:11 10-20-07 AMD MESS LEFT |900 |900  
 \* (181) 10:00 10-21-07 / WJE  
 \* (182) 11:08 10-26-07 h-NO DIAL TONE (RES 1900)  
 \* (183) 11:34 10-26-07 NO-DIAL TONE |900 |900  
 \* (184) 11:36 10-31-07 s-AMD MESS LEFT (RES 1900)  
 \* (185) 23:20 10-31-07 AMD MESS LEFT |900 |900  
 \* (186) 11:16 11-12-07 L-PARTY HU HOLD MESS (RES 1900)  
 \* (187) 15:12 11-12-07 PARTY HU ON HOLD MESSAGE |900 |900  
 \* (188) 16:30 11-14-07 s-AMD MESS LEFT (RES 1900)  
 \* (189) 18:25 11-14-07 AMD MESS LEFT |900 |900  
 \* (190) 12:46 11-21-07 s-AMD MESS LEFT (RES 1900)  
 \* (191) 16:39 11-21-07 AMD MESS LEFT |900 |900  
 \* (192) 13:34 11-26-07 s-AMD MESS LEFT (RES 1900)  
 \* (193) 16:31 11-26-07 AMD MESS LEFT |900 |900  
 \* (194) 13:57 11-30-07 s-AMD MESS LEFT (RES 1900)  
 \* (195) 16:19 11-30-07 OSTs:ACT |RAB  
 \* (196) 16:19 11-30-07 CANCELLED-C&R 525.47 |RAB  
 \* (197) 23:23 11-30-07 Not on TKLR, skip action. |900 |900  
 \* (198) 16:23 03-26-08 REVIEWED BY JNC

--- NOTES --- FOR ACCOUNT 6948366 (CONTINUED)

--- FINANCIAL INFORMATION --- FOR ACCOUNT 6948366

( 5) AREA CODE 716  
( 86) SCORE \*\*\*\*  
( 87) TYPE \*\*\*\*\*  
( 164) STATUS DISC  
( 165) DISC DATE 10/25/06  
( 167) OTHER ADDR 173 PHYLLIS AVE  
( 168) OTHER CSZ BUFFALO NY 14125  
( 169) CURRENT 0.00  
( 170) 30 DAYS 0.00  
( 171) 60 DAYS 525.47  
( 172) 90 DAYS 0.00  
( 173) 120 DAYS 0.00  
( 387) 1STDATA DT 01-28-07  
( 479) LST ACTION 582  
( 480) LSTACT DT 02-06-07  
( 500) SNDBITE DT 10-21-07  
( 832) TRGT SCORE \*\*\*\*